
AGENDA
FOR THE REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON DISABILITIES

500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012

WEDNESDAY, SEPTEMBER 21, 2011, 1:00 P.M.



Access

Board of Directors

9. Summary Report on Access Board Meeting attended by Kurt Hagen, Commission on Disabilities appointed Access Board Representative. (11-4156)

The following report is respectfully submitted by Kurt C. Hagen, Access Services Board of Directors appointee for the Los Angeles County Commission on Disabilities (LACCOD). This report is to be presented at the September 21, 2011, regular meeting.

1. The most recent meeting of the Board of Directors was held on August 29, 2011. The following report addresses actions taken therein.

BOARD OF DIRECTORS MEETING—AUGUST 29, 2011

2. CLOSED SESSION—The Board of Directors discussed two litigation cases currently outstanding: Chroman v. Access Services and Arun Prem v. Access Services. There was no reportable action taken on these cases.
3. OPEN SESSION—The Board of Directors recommenced the meeting in Open Session.

4. Board of Directors Officer Election—Per the bylaws of Access Services (specifically Bylaw Article VII – Officers of the Corporation); new Officers were elected for Fiscal Year 2011-2012. Your Los Angeles County Commission on Disabilities appointed representative, Kurt C. Hagen, was elected as Treasurer.

The complete slate is as follows:

Chairperson:	Jano Baghdanian
Vice-Chairperson:	Dolores Nason
Treasurer:	Kurt Hagen
Secretary:	Theresa DeVera
Executive Director:	Shelly Verrinder

5. Board of Directors—The following new Board members were welcomed to the Board of Directors:
 - Angela Nwokike—Los Angeles County Independent Living Centers
 - Martin Gombert—Los Angeles Local Operators
 - Roman Alarcon—Los Angeles County Metropolitan Transit Authority
6. Superior Service Award—The June 2011 Superior Service Award recipient is Pedro Alfaro. Mr. Alfaro is a Driver for MV transit in the San Fernando Valley service area.
7. Jerry Walker Commitment to Quality Service Award, Runner Up—The Runner Up to this year's Jerry Walker Commitment to Quality Service Award is Ruben Prieto. Mr. Prieto services Access Services and Access customers as a Systems Analyst, having commenced his career with Access in 2005 as a Help desk representative and Local Area Network (LAN) Coordinator.
8. Board of Directors – Chief Operations Officer Mark Maloney made a presentation, and gave a token of appreciation, to former Board of Directors member, Ms. Sandy Varga, for her service to the organization.

9. Ex Officio Reports–

Transportation Professionals Advisory Committee (TPAC) discussed the upcoming conversion to the TAP card and the revision of TPAC Bylaws. With regard to the revision of the bylaws, TPAC is recommending the Board of Directors to ratify TPAC Officers rather than select TPAC Officers.

Community Advisory Committee (CAC) has completed their review of the CAC Bylaws and expressed concern over the bylaw relating to the appointment of Officers.

The CAC chair, Michael Williams, publicly requested the immediate removal of a fellow CAC member for “speaking out of turn and other prior offenses.”

10. General Public Comment – The following public comments were made:

- A customer made a complaint stating she had a driver that was “out of control” and was “going 90 M.P.H.” and who had dropped her off some distance from her destination.
- Another customer expressed concerns with ridesharing.
- The next public comment came from a customer expressing concern over the qualifications for eligibility (CARE) providers and their knowledge of medical information.
- Lastly, a CAC member, and customer, expressed concern regarding information he received seeming to indicate Board and CAC meetings would be moving from centralized location(s) downtown to El Monte. He wants to know if the meetings will remain in downtown.
- Staff was assigned from the dais to address these individual questions.

11. Consent Calendar – The following items address are from the consent calendar for the month of August 2011:

- a. Approval of Board of Director’s Committee Appointments – Pursuant to the entity’s bylaws, the Board of Directors appointed the following Board members to the Quality Services Subcommittee and to the Compensation Committee:

Quality Services Subcommittee: Director Theresa DeVera
Compensation Committee: Directors Barnes, Nason, and
Baghdanian

- b. Authorize Extension and Increase Funds – DDS Maintenance Contract ASI-1431 – The Board of Directors approved the extension of the maintenance contract with Digital Dispatch Systems (DDS) through 9/30/2012 and an increase in funding by \$50,000 for the Valley Contract.

DDS provides the dispatch hardware and software at the Valley location allowing trips to be booked, dispatched, and delivered. The requested amount is necessary to provide coverage on the existing system configuration through September 30, 2012 as well as to replace end-of-life computer hardware.

- c. Approval to Directly Contract with Los Angeles County Service for Freeway Emergencies (LA-SAFE) for 511 Traveler Information Services – The Board of Directors approved the authorization to contract directly with LA-SAFE for the previously approved services and budgeted amount of \$164,000.

This action was necessary as the review of the Memorandum of Understanding process between Access Services and the Los Angeles County Metropolitan Transit Authority (LACMTA) proceeded, LACMTA requested this item be pulled from the draft MOU and be separately directly contracted due to the legally separate agency relationship between LA-SAFE and LACMTA for the previously approved 511 services.

All technical and budgeting aspects of the project remain unchanged as it was approved by the Board at the June 2011 meeting.

Director DeVera questioned whether the service is TTY-accessible and was informed that it is.

- d. Approval to Purchase 53 Expansion Vehicles for Access to Work and Parents with Children Programs – The Board of Directors approved the purchase of 53 ADA-accessible paratransit vehicles for a cost not to exceed \$2,311,863.43. These new services are scheduled to commence during fiscal year 2011-2012.

The vehicles will be funded from a Job Access Reverse Commute (JARC) and New Freedom grant which Access received in fiscal year 2010-2011.

The JARC-funded Access to Work service is designed to provide transportation for employment related trips for accessing jobs. Access will purchase 50 vehicles for use specifically for this program—these vehicles will be Dodge Low-Floor Caravans with an estimated cost of \$2,152,750.50.

The New Freedom grant funded Parents with Children pilot program will allow Access customers with children to engage in same day child-care related activities such as school, recreation, healthcare and other social activities. Access will purchase 3 vehicles for use specifically for this program—two Dodge Low Floor Caravans at an estimated cost of \$86,110.02 and one Aerotech 220 Class B Cutaway at an estimated cost of \$73,002.91.

12. One Year Updates – The following presentations were made to present one year updates of Access Services programs:
- Miles of Smiles
 - Helping Hands Customer Recognition Program
 - Performance Review Fiscal Year 2010-2011
 - Emergency Preparedness Plan Update

13. Access 2nd Annual Paratransit Rodeo – The 2nd Annual Access Paratransit Rodeo is being on Saturday, September 24, 2011 at Santa Anita Park located in Arcadia, California. The Rodeo provides an opportunity for all Access certified drivers to demonstrate their safe driving skills in a competitive safe environment. The performance course is designed to test every phase of operation that an Access driver will encounter in normal driving situations including mobility device loading and unloading, wheelchair securement, passenger assistance, precision turning, quick stops and more. Besides the course, drivers will be tested on safety procedures, professionalism, personal appearance, pre-trip vehicle inspection, and wheelchair lift operation
- ***The next Board of Directors meeting will be held on Monday, October 24, 2011.***

Respectfully Submitted,



Date: September 21, 2011